

ICT-SPECIALIST VET

SUPPORT, INSTRUCT, INSTALL, CONFIGURE, MAINTAIN

QUALIFIED ICT SPECIALISTS ARE EXPERTS WHEN IT COMES TO USING INFORMATION AND COMMUNICATIONS TECHNOLOGIES (ICT) FOR A WIDE RANGE OF APPLICATIONS AND AS EFFECTIVELY AS POSSIBLE.

TASKS

Provide support to customers (either independently or as part of a team of experts), install hardware and software, enhance device configurations, train users and work in ICT Support, support users in the use of ICT tools, maintain ICT end-user devices.

REQUIREMENTS

An interest in and flair for all types of end-user devices and IT, independence and good people skills, a love of teamwork and an ability to get along with others, dependability, an eye for detail, patience and concentration, a highly developed sense of service and good communications skills.



«BILDXZUG SELECTS APPRENTICES COMPETENTLY AND PROFESSIONALLY, RELIEVING US OF THE ADMINISTRATIVE BURDEN SO WE CAN FOCUS ON THE VOCATIONAL TRAINING.»

MARTIN STRICKLER, SCHILLER AG

COURSE DURATION

3 years, without the Federal Vocational Baccalaureate

ENTRY REQUIREMENTS

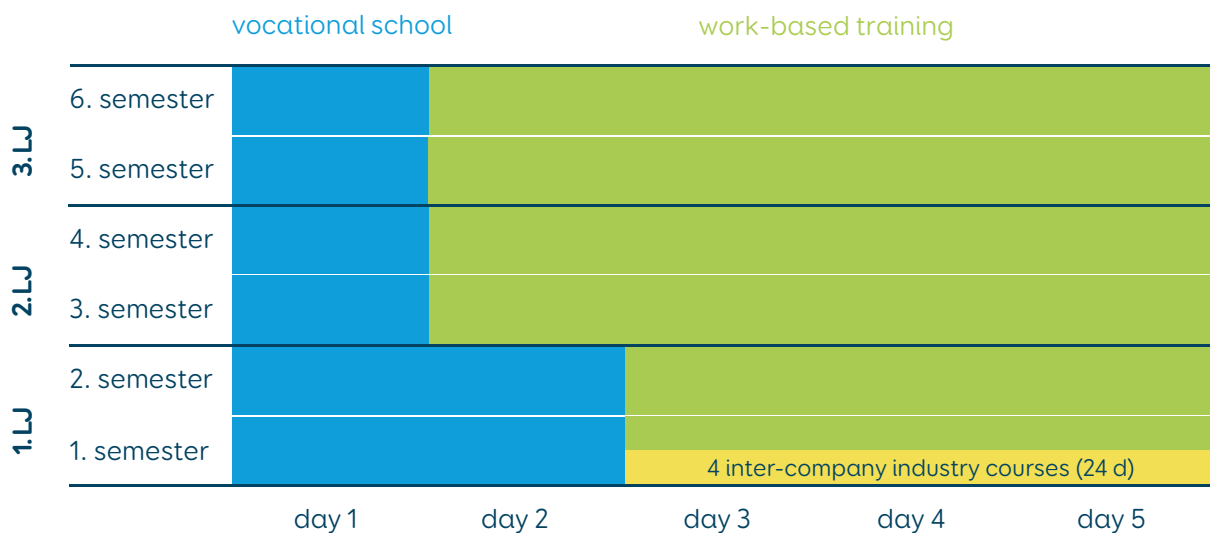
- Completion of secondary school, intermediate level (level B) with good marks
- Good marks in German and English

PARTICULARLY IMPORTANT

- An aptitude for technology
- Social competence
- An ability to deal with customers in a friendly manner



THEORY AND PRACTICE - AN OVERVIEW



Those who undertake a networked apprenticeship with us will complete their practical training in companies of varying sizes from different industries. The partner-company can be changed up to two times over the entire course of the apprenticeship.